Website Notice

S.V.D.P. Management, Inc. - Notice of a Data Event

S.V.D.P. Management, Inc. ("SVDP") is issuing notice of an event that may involve some personal information associated with certain individuals. This notice provides information about the incident, the response, and resources available to individuals to help protect their information from possible misuse, should they feel it necessary to do so.

What Happened? On July 29, 2025, we determined that certain personal information may have been subject to unauthorized access or acquisition between September 26, 2024 and October 12, 2024. As part of our response to this event, SVDP initiated an investigation into the nature and scope of the event. We also undertook a detailed and time intensive review of the information involved. In an abundance of caution, we are notifying individuals whose personal information may have been involved in this event.

What Information Was Involved? The information involved may include a combination of the following: name, Social Security number, health insurance information, date of birth, financial account information, Driver's license number and medical information

What is SVDP Doing? We take this event and the security of personal information in our care seriously. Accordingly, we have strict security measures in place to protect information in our care. Upon discovering the network disruption, we took steps to secure the network, investigate the activity, and determine the scope of impacted information. Our immediate response to this event also included prompt notification to federal law enforcement authorities.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. Further, please review the below "*Steps You Can Take to Protect Your Personal Information*" for additional information.

Although there is no evidence of actual or attempted misuse of personal information as a result of this incident, as an added precaution, SVDP has arranged to offer complimentary credit monitoring and identity restoration services provided through IDX to individuals whose information was present in the potentially impacted files. If you did not receive written notice of this incident but believe you may be affected or if you have questions about this incident that are not addressed in this notice, please contact our call center at 1-833-353-4184, Monday through Friday, 8:00 a.m. – 8:00 p.m. EST.

For More Information. We understand you may have questions about this incident that are not addressed in this letter. To ensure your questions are answered in a timely manner, please call our dedicated assistance line at 1-833-353-4184, Monday through Friday from 8:00 a.m. – 8:00 p.m. EST (excluding U.S. holidays). You may also write to SVDP at 3350 E St., San Diego, CA 92102.

Steps You Can Take To Help Protect Your Personal Information

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	**Experian**	**TransUnion**
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/data-breach-help
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.