# FATHER JOE'S VILLAGES VILLAGE HEALTH CENTER

# Primary Care

- Our family medicine providers (MDs, NPs, and PAs) are able to see scheduled appointments and same day walk-in clients
- Appointment topics include wounds, chronic disease management, assistance with disability benefits, and much more
- Medication Assisted Treatment (MAT) services are also offered daily for clients seeking assistance with substance use

### Psychiatry

- All of our current psychiatrists are dual family medicine/psychiatry providers
- We offer scheduled appointments and same day walk- in availability for clients every day who are seeking care for mental health

# Dental

- Clients seeking dental services are able to be seen for scheduled appointments and same day walk-ins
- Dental services include dental emergencies, cleanings, extractions, fillings, crowns, dentures, and select procedures

# **Transformative Recovery Services**

- TRS provides scheduled and same day walk-in counseling services for those with substance use disorders, offering both individual and group counseling
- TRS takes a harm reduction approach to care, meeting clients where they are at, regardless of their stage of change

# **Behavioral Health**

- BH offers both individual and group therapy for those with varying levels of mental health needs
- Appointments are available each day as scheduled or same day walk-ins

# **Street Health**

- The SH team provides outreach health services by bringing medical care directly to people living on the streets
- The goal of this team is to reach clients who are unable to get health care services in the clinic
- The SH team operates daily and collaborates with the Medical, Psych, TRS, and BH teams to bring health services to clients

#### **Triage Nurse**

- The triage nurses are available every day to assess walk- in clients and direct them to the appropriate services
- Nurses are also able to work within standing protocols and assist clients with certain needs independently
- Common nursing visits include vaccines, wound care, blood pressure readings, medication assistance, and general health questions
- Walk-in clients will be put on a waiting list and filtered onto the schedule to see a provider when appointment slots become available
- Walk-in clients are often able to be seen same day. Although same day access is not a guarantee, our nurses are typically able to connect 80% of clients walking in for an appointment. The best walk-in times are 8:30 AM & 12:30 PM

# <u>Clinic Hours</u>

Monday-Friday 8:30 AM - 5:00 PM Closed from 12:00 PM-12:30 PM Doors close at 11:45 AM and 4:45 PM

Thursdays: closed from 12:00 PM-1:00 PM Thursday Night Clinic: 5:30 PM-9:00 PM

Triage : Monday-Friday 8:30 AM-11:30 AM and 12:30 PM-4:30 PM

#### **Contact Information/ Resources**

- Appointment line: 619-645-6405 Fax: 619-645-6464
- Website: https://my.neighbor.org
  New patient link: https://my.neighbor.org/newpatient
  Address: 1501 Imperial Ave. San Diego, Ca 92101