Our family medicine providers (MDs, NPs, and PAs) are able to see scheduled appointments and same day walk-in clients. Appointment topics include wounds, chronic disease management, assistance with disability benefits, and much more. Medication Assisted Treatment (MAT) services are also offered daily for clients seeking assistance with substance use.

Primary Care

- All of our current psychiatrists are dual family medicine/psychiatry providers.
- We offer scheduled appointments and same day walk-in availability for clients every day who are seeking care for mental health.

Psychiatry

- Clients seeking dental services are able to be seen for scheduled appointments and same day walk-ins.
- Dental services include dental emergencies, cleanings, extractions, fillings, crowns, dentures, and select procedures.

Dental

- TRS provides scheduled and same day walk-in counseling services for those with substance use disorders, offering both individual and group counseling.
- TRS takes a harm reduction approach to care, meeting clients where they are at, regardless of their stage of change.

Transformative Recovery Services

- BH offers both individual and group therapy for those with varying levels of mental health needs.
- Appointments are available each day as scheduled or same day walk-ins.

Behavioral Health

- The SH team provides outreach health services by bringing medical care directly to people living on the streets.
- The goal of this team is to reach clients who are unable to get health care services in the clinic.
- The SH team operates daily and collaborates with the Medical, Psych, TRS, and BH teams to bring health services to clients.

Street Health

- The triage nurses are available every day to assess walk-in clients and direct them to the appropriate services.
- Nurses are also able to work within standing protocols and assist clients with certain needs independently.
- Common nursing visits include vaccines, wound care, blood pressure readings, medication assistance, and general health questions.
- Walk-in clients will be put on a waiting list and filtered onto the schedule to see a provider when appointment slots become available.
- Walk-in clients are often able to be seen same day. Although same day access is not a guarantee, our nurses are typically able to connect 80% of clients walking in for an appointment. The best walk-in times are 8:30 AM & 12:30 PM.

Triage Nurse

- The triage nurses are available every day to assess walk-in clients and direct them to the appropriate services.
- Nurses are also able to work within standing protocols and assist clients with certain needs independently.
- Common nursing visits include vaccines, wound care, blood pressure readings, medication assistance, and general health questions.
- Walk-in clients will be put on a waiting list and filtered onto the schedule to see a provider when appointment slots become available.
- Walk-in clients are often able to be seen same day. Although same day access is not a guarantee, our nurses are typically able to connect 80% of clients walking in for an appointment. The best walk-in times are 8:30 AM & 12:30 PM.

Clinic Hours

- Monday-Friday: 8:30 AM - 5:00 PM
- Closed from 12:00 PM-12:30 PM
- Doors close at 11:45 AM and 4:45 PM
- Thursdays: closed from 12:00 PM-1:00 PM
- Thursday Night Clinic: 5:30 PM-9:00 PM

Triage: Monday-Friday
- 8:30 AM-11:30 AM and 12:30 PM-4:30 PM

Contact Information/ Resources

Website: https://my.neighbor.org
New Patient Link: https://my.neighbor.org/newpatient
Address: 1501 Imperial Ave, San Diego, Ca 92101